The Scorecard gives you a list of good health practices that apply to workplace clinics and health staff. You can use it to assess your clinic in three categories for good health services:

1. Health Services (In/irmary & Provider Practices)
2. Management Systems
3. Corporate Leadership

The video series focuses on the first category – Health Services.

**Module 1** – Self-assessment on physical facility, products, equipment and material

**Module 2** – Self-assessment on referral, provision of care, education and counseling

**Module 3** – Self-assessment on facility policies and procedures

The Scorecard uses a simple scoring:

- **GREEN** – All elements present and functional (no improvement needed)
- **YELLOW** – Minor elements missing for indicator or non-functional (some improvement needed)
- **RED** – Significant elements or items missing (major improvement needed)
- **BLACK** – Not enough information or not applicable. These can indicate areas for long-term improvements.

Understanding the Scorecard:
- It is **NOT** about compliance and reporting. The Scorecard does not grade you.
- The Scorecard is only valuable as a tool if people using it do their best to give a fair judgment of how the factory performs on the indicators.
- Expect to see many indicators a yellow or red. These are your areas for improvement.

**Case Study: A Fair Scorecard Assessment**

1. Let’s say your factory has some education materials, but only for 2-3 health issues. The nurses are frequently running out of the materials. And those posted on the wall are old and ripped.

2. A fair self-assessment would be a **YELLOW** for indicators 2.4.1-3. That is, you do have some materials. But there are some challenges to supply, quality, and types.

3. You are not a **RED** for these indicators. But assessing yourself as a green because you have some materials would ignore the need to make important improvements to this area.