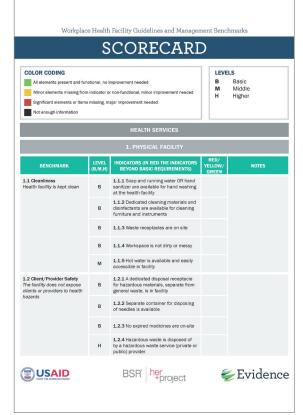
## BSR<sup>°</sup> her +health

## Doing a self-assessment: how do I use the Scorecard?



2.4 Health Education 2.4.1 Health education materials are Products в posted on wall in clinic, bathrooms and Health educational materials production areas (as appropriate) appropriate for the literacy 2.4.2 Health education materials are level and in the language of в available as handouts for workers at a workers are available reading level that reflects their literacy 2.4.3 The facility provides information (posters and/or handouts) on topics that are related to disease prevention в or health protection of the workforce correct use of antibiotics, hand washing, hydration, nutrition, family planning, ergonomics/stretching, and coughing)

The Scorecard gives you a list of good health practices that apply to workplace clinics and health staff. You can use it to assessyour clinic in three categories for good health services:

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- 1. Health Services (Infirmary & Provider Practices)
- 2. Management Systems
- 3. Corporate Leadership

The video series focuses on the first category - Health Services.

- Module 1 Self-assessment on physical facility, products, equipment and material
- Module 2 Self-assessment on referral, provision of care, education and counseling
- Module 3 Self-assessment on facility policies and procedures
- The Scorecard uses a simple scoring:
- GREEN All elements present and functional (no improvement needed)
- YELLOW Minor elements missing for indicator or non-functional (some improvement needed)
- **RED** Significant elements or items missing (major improvement needed)
- BLACK Not enough information or not applicable. These can indicate areas for long-term improvements.

Understanding the Scorecard:

- It is **NOT** about compliance and reporting. The Scorecard does not grade you.
- The Scorecard is only valuable as a tool if people using it do their best **to give a fair judgment** of how the factory performs on the indicators.
- Expect to see **many indicators a yellow or red**. These are your areas for improvement.

## Case Study: A Fair Scorecard Assessment

- 1. Let's say your factory has some education materials, but only for 2-3 health issues. The nurses are frequently running out of the materials. And those posted on the wall are old and ripped.
- **2.** A fair self-assessment would be a **YELLOW** for indicators 2.4.1-3. That is, you do have some materials. But there are some challenges to supply, quality, and types.
- **3.** You are not a **RED** for these indicators. But assessing yourself as a green because you have some materials would ignore the need to make important improvements to this area.